About NASFAA

**Who We Are**
Member institutions serve 9 out of every 10 undergraduates in the US.

**Our Vision**
To ensure all qualified students have access to postsecondary education, no matter their socioeconomic background.

**Our Mission**
NASFAA's mission is to:

- Provide essential professional development, information, and services to financial aid administrators.
- Advocate for public policies that increase student access to and success in postsecondary education; and
- Nurture community and belonging throughout the financial aid profession.

We are committed to diversity throughout all activities.
We are committed!

Statement of Ethical Principles

Ethics

Code of Conduct
NASFAA’s Board of Directors 2023-2024

“You can design and create, and build the most wonderful place in the world. But it takes people to make the dream a reality.”

Walt Disney
2022-23 Volunteers

The NASFAA staff extends sincere gratitude to everyone who served the association this year. Our members are the lifeblood of our organization and we truly appreciate all the time, effort, thought, and energy all of our volunteers have put in over the past year.
Volunteer Information

NASFAA offers many ways to get involved with your national association, including membership on our volunteer committees and task forces. These groups report to the National Chair and are established to help the association meet its organizational goals. All committee/task force activities are subject to approval by the National Chair, Board of Directors, and/or President. NASFAA’s task force and committee structure varies from year-to-year, depending upon the needs of the association.

Task Forces

The majority of volunteer opportunities open to the membership take the form of topic-based task forces. These groups are convened as needed, for the amount of time needed to accomplish a specific goal or goals, as outlined in a given task force charter (see additional information about volunteering for NASFAA in the Committee and Task Force Handbook). Task force volunteer opportunities are announced via Today’s News.

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<thead>
<tr>
<th>Group</th>
<th>Start Date</th>
<th>End Date</th>
<th>Status</th>
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<tbody>
<tr>
<td>2022 Executive Leadership Community Thought Force</td>
<td>11/21</td>
<td>6/24</td>
<td>At work</td>
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<tr>
<td>2023-24 Rapid Response Network</td>
<td>9/23</td>
<td>8/24</td>
<td>At work</td>
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<tr>
<td>2024-25 NASFAA Executive Leadership Task Force</td>
<td>4/24</td>
<td>6/25</td>
<td>At work</td>
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<tr>
<td>Associate Member Advisory Board</td>
<td>7/23</td>
<td>6/24</td>
<td>At work</td>
</tr>
<tr>
<td>Career Path Awareness for Financial Aid Administrators Thought Force</td>
<td>10/23</td>
<td>6/24</td>
<td>At work</td>
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<tr>
<td>FAFSA Simplification Implementation Working Group</td>
<td>4/21</td>
<td>6/24</td>
<td>At work</td>
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<tr>
<td>NASFAA Conference First-Time Attendee Task Force</td>
<td>3/24</td>
<td>6/24</td>
<td>At work</td>
</tr>
<tr>
<td>Under Resourced Schools Scholarship Selection Task Force</td>
<td>12/23</td>
<td>6/24</td>
<td>At work</td>
</tr>
</tbody>
</table>

For a list of previous NASFAA task forces, please visit the Task Force Archive page.
Other Ways to Get Involved

Advocacy Network

NASFAA’s Advocacy Network will work to organize and inform NASFAA members regarding ongoing opportunities for advocacy with lawmakers on important and timely higher education priorities. Members of the Advocacy Network will assist NASFAA staff in communicating the value of the federal financial aid programs to policymakers and the implications of potential proposed modifications.

Volunteer

Advocacy Pipeline

NASFAA’s Advocacy Pipeline is an ongoing advocacy effort designed to bring NASFAA’s elected leaders and other members to D.C. to share on-the-ground perspectives with policymakers. Throughout the year, small groups of NASFAA members come to Washington to participate in direct advocacy with congressional offices.

Volunteer

Authors

We accept article submissions on topics of interest to NASFAA members for our Annual Impact Report and other article series, such as Student Aid Perspectives. From time to time, we also seek authors for books, book reviews, and other publications. Please see our Guidelines for Authors for more information.

Have Something to Say?

Policies and regulations in the financial aid world can change rapidly, and no one knows the full impact better than you, our members who are on the ground with students every day. NASFAA would like to hear your thoughts and amplify your voice within the profession. Seeing something interesting on your campus that you’d like to highlight? Have an opinion on how new policies and regulations will play out in real-time in aid offices? Feel strongly about a bill that’s working its way through Congress? NASFAA members can write in and let us know.

Send Us Your Thoughts
NASFAA Certified Financial Aid Administrator® (CFAA) Program

Advances and elevates the profession

Inspires quality job performance

Creates a competitive edge
NASFAA Certified Financial Aid Administrator® Program

1. Check Your Eligibility
2. Apply Online
3. Schedule the Knowledge Exam
4. Prepare Using Candidate Resources
5. Pass the Knowledge Exam

Earn the FAAC® Designation!
The DLP Program

• Aligns with NASFAA’s commitment to diversity and inclusion.
• Creates a pipeline for support and access to mentors.
• Under-represented groups within the aid community gain access to leadership opportunities.
• Provides participants with important professional development.

NASFAA Communities can help you and your team find your people. Together, we will shape the future by promoting student access and success in higher education. There are more than 10 communities to join with thousands of members.

Benefits of Joining a NASFAA Community

- Quick and easy access to your aid colleagues
- Professional and personal development
- Network building
- Real-time conversations with financial aid professionals across the country

Why wait? Join a NASFAA Community today.

Upcoming Community Events

Voices of NASFAA: Kolby Santiago

Date: Friday, May 10, 2024
Time: 2:00 p.m. ET
Location: NASFAA LinkedIn Profile
NASFAA Communities

FA (Financial Aid) Chat Community
FAFSA Simplification Community
New Professional Community
The Directors' Club Community
"Off The Cuff" Community
Community Book Club
MASFAA Region Community - for FAAs within the MASFAA region
Prison Education Program Community
Diversity Leadership Program (DLP) Alumni*
FAAC® Community*
NASFAA 2024 National Conference Charity 5K Virtual Training Community

https://www.nasfaa.org/community
Leadership Transition and Presidential Search

NASFAA President and CEO, Justin Draeger, stepping down after 14 years leading the association.
Justin will transition, after the June conference, to a new role at Strada Education Foundation.

Board appointed Beth Maglione, NASFAA’s Executive Vice President, as Interim President.

NASFAA is in a strong position with its tenured leadership team and experienced staff, to execute our goals and objectives and keep providing great NASFAA services to our members.

A Presidential Search Committee, chaired by a member of NASFAA, will be appointed by Board.
The Search Committee will conduct a nationwide search for a new President and CEO, partnering with a search firm and NASFAA’s legal counsel.

NASFAA will keep members informed about the search process.
Training, Tools, and Services
NASFAA Training and Events

2025 NASFAA Leadership & Legislative Conference & Expo
February 9-12, 2025
Washington, DC

NASFAA 2024
June 16 - 19, 2024
Milwaukee, WI

NASFAA 2024 Virtual Conference
July 8-11, 2024
Online

Live & On Demand Webinars

NASFAA U Online Courses

NASFAA Self-Study Guides

NASFAA staff presentations at state & regional events

NASFAA Authorized Events

NASFAA Certification Exam Preparation Workshop
2024 NASFAA National Conference
June 16 - 19, 2024 | Milwaukee, WI

Join us in Milwaukee!
Registration Information
Hotel & Travel
Tentative Agenda

39 DAYS
12 HOURS
45 MINUTES
13 SECONDS
REGISTRATION OPEN!

For only $350 per institution, everyone on your team can participate live or on demand!

July 8-11, 2024

nasfaa.org/virtual
2023-2024 Webinar Schedule

NASFAA Webinars are available Live and On-Demand

Upcoming:
- Today! Gainful Employment and Financial Value Transparency
- May 22: Annual Business Meeting & NASFAA Policy Update*
- May 29: New Regulations Effective July 1, 2024
- June 5: Top AskRegs Questions on FAFSA Simplification

On Demand:
- Verification 2024-2025 (Extended Edition)*
- The Impact of the Enrollment Cliff – What is financial aid’s role in achieving enrollment goals?*
- The Financials of Prison Education Programs *
- Graduate and Professional Community Update*
- Deep Dive Into the Student Aid Index (SAI)
- And many more!

* Complimentary webinars to NASFAA Members
• In Depth Instruction
• Practicing Adjuncts
• Video Tutorials
• Live and On demand classes
• Downloadable Resources
• Active Assessment
• Complimentary Professional Credential Testing Access

nasfaa.org/Online_Courses

Topics for 2023-2024

• Return of Title IV Funds (credential course)
• Fundamentals of Student Financial Aid (certificate course)
• Verification 2024-25 (credential course)
• Professional Judgment (credential course)
• Application Processing (credential course)
• Need Analysis/Pell (credential course)
• Satisfactory Academic Progress (credential course)
• Academic Calendars (certificate course)
NASFAA Compliance Tools
Helping you manage the administration of Title IV aid.
The Compliance Engine: Self-Evaluation Checklists

Unsure where to start?
Choose compliance goals below to view applicable checklists.

WHAT WOULD YOU LIKE TO DO?
- Assess our administrative capability
- Evaluate our federal grant programs
- Evaluate our federal loan programs
- Evaluate our campus-based programs
- Assess student eligibility requirements
- Assess needs of special populations
- Review supporting compliance-related materials

GET STARTED
The Compliance Engine: P&P Builder

Start A New Manual

When naming your manual, we suggest including the academic year in your manual name, such as “University of School's 2016-17 Policies & Procedures.” Proceed to enter your manual content. After you've selected “Save” or “Save and Proceed” in any section, your manual will be available in your My Manuals dashboard. Once saved, P&P manual components can be assigned to staff on your institution/organization roster and, across departments. We welcome your feedback and suggestions via the Compliance Engine Feedback Form.

NASFAA is pleased to offer an option for schools that want help with this work from experienced professionals. Financial Aid Services (FAS), NASFAA’s preferred provider for P&P conversions, has tenured consultants with deep financial aid knowledge who can do the heavy lifting for you.

Enter a custom name for your institution’s Policies & Procedures Manual:

Custom Name

- Limit access of this manual to owner and assignees, only. Other users in your organization will not be able to view this item, but the manual will still appear in organization lists. Owners and Primary Contacts are able to transfer ownership of items with this setting.
- Allow anyone from my organization read-only access to this manual. Owner and assignees can make changes. Owners and Primary Contacts can transfer ownership.

CREATE A NEW MANUAL
The Ref Desk

A comprehensive index developed by NASFAA and other education partners that has open access for aid professionals. Find it fast!

studentaidrefdesk.org
AskRegs

Search the database of “real world” questions and answers
Or
Ask the NASFAA Training & Regulatory Assistance Team a question
Implicit Bias Toolkit

- NASFAA invites you to reflect and consider that as financial aid administrators, we directly influence the trajectory of our students' lives through our work.
- NASFAA, in conjunction with our member task force, created this toolkit to assist aid offices with awareness and suggestions to assist in eliminating bias from institutional policies and procedures.

nasfaa.org/implicit_bias_toolkit
Prison Education Program Webcenter

Created to keep both financial aid community and prison education program administrators updated on tools, training, and news related to the implementation of financial aid in carceral settings

nasfaa.org/pep

Breaking Barriers: Bridging Worlds in Prison Education and Student Advising

As part of the 2024 National Conference, NASFAA will be facilitating an in-person convening (June 14-16, 2024) for financial aid administrators and prison education program administrators.
Resources on FAFSA Simplification

nasfaa.org/fafsa_simplification
Highlight

All Ask Regs articles on FAFSA Simplification have been made free to all in the aid community by the Strada Education Foundation.

Can a FAFSA Be Submitted Without Consent and a Signature?

Award Year: 2024-25
KA-36925
Helpfulness Rating ★★★☆☆
1,816 page views

This guidance is specific to the 2024-25 award year and later.
Highlight

Self-Study Guides on topics significantly impacted by FAFSA Simplification have been made free to all in the aid community by the Strada Education Foundation.

- 2024-25 Need Analysis Self-Study Guide
- 2024-25 Application Process Self-Study Guide
- 2024-25 Federal Pell Grant Program Self-Study Guide
The NASFAA Comment Code Crosswalk, which was recently updated, is sponsored by a grant from the Bill and Melinda Gates Foundation.

NASFAA Updates Comment Codes Crosswalk

Publication Date: 4/29/2024
Our Mission: To serve as a trusted advisor to the financial aid community by supporting and improving financial aid compliance, operations, and student service.

- Consulting
  - Standards of Excellence Reviews
  - Compliance Reviews
  - Operational Reviews
  - Single-Topic Assessments
  - System Optimizations
  - Program Review Assistance
- Executive & Group Coaching
- Policies & Procedures
- Interim Staffing & Leadership
- Training
- Let’s Talk!

blueiconadvisors.com
Policy and Advocacy Efforts
FAFSA Simplification Act

• Passed in December 2020
• ED will employ a phased implementation of the changes made to federal methodology (FM) and the FAFSA
  • FAFSA Simplification
  • Need Analysis/Pell Grant Eligibility
  • Drug Convictions & Selective Service Registration
  • SULA
  • Pell for Incarcerated Students
  • Professional Judgment
  • Cost of Attendance
• Builds on FUTURE Act passed in 2019
2024-2025 ISIR Rollout Issues Confirmed by ED

March 12: Error in estimated SAIs provided to students for households with 2 income earners and one income is < $60K where assets were incorrectly not assessed in the SAI

March 22: The FAFSA Processing System was not including all data fields needed to correctly calculate the SAI for dependent students who reported assets which resulted in inaccurate ISIRs
  ○ Estimated around 200k ISIRs affected

March 30: Incorrect FTI data was transferred from IRS
  ○ ED estimated < 20% ISIRs impacted
ISIR Reprocessing

ED has, as of April 29, delivered the reprocessed ISIRs of nearly all impacted records to institutions and states.

Reprocessing Known Issues: Approximately 30% of FAFSA forms were affected by known processing or data errors.

FPS Reprocessing:
- Approximately 10% of all forms required reprocessing through the FPS (*March 22 EA: General-24-24*)
- ED started the reprocessing of these records April 18

FA-DDX Reprocessing:
- Approximately 20% of all FAFSA forms required corrected tax information from the IRS (*April 1 EA: General 24-29*)
- ED started the reprocessing of these records April 27th

Newest Reprocessing:
- Corrected order of school codes on the ISIR (*April 29 EA: Update to General 24-49*)
FAFSA Rollout: The Month Of April

- 19 Electronic Announcements Released by ED in April
- UUIDs and Lists of FAFSAs Unaffected by Any Known Errors
- Student Corrections
- Reprocessing – and More Reprocessing
- FAFSA Fail Congressional Hearing
  - NASFAA President and CEO Justin Draeger provided testimony
- NASFAA Weekly FAFSA Completion and Aid Offer Surveys
  - Feedback shared with ED
- FSA Email Outreach to FAFSA Filers
- Update on FAFSA Processing and Filing for Applicants Without SSNs (May)
  - FSA ID identify validation required before disbursement
  - FA-DDX still not functional for this population
- Verification Selection Numbers
FAFSA Timelines

Student Corrections: Broadly available the week of April 15 but...
- ED estimates that 16% of FAFSA applications require a student correction
- The main corrections needed are: student signature; parent signature; DDX consent and approval from either parent, student, or both; dependent students choosing to only be considered for unsub loans; or incorrectly identifying themselves as a provisional independent student

School Corrections: No update on availability from FSA

Paper FAFSAs: No update on processing from FSA

2025-2026 FAFSA: October 1?
- Secretary Cardona stated (April 30 hearing) ED expects to launch on October 1
- Other stakeholders have expressed doubt
Waiting on ED for Updates

- FAFSA Issue Alerts – FAFSA Form and FAFSA Corrections Open Issues
- Additional data sharing guidance on FAFSA Simplification changes to FAFSA data and federal tax information (FTI)
- Further delay in Gainful Employment (GE) and Financial Value Transparency (FVT) reporting requirements
- Availability of DHS secondary match process
- Reporting FISAP total family income for 2024-2025 based on FAFSA changes
Faces of the Department of Education

Secretary of Education
Miguel Cardona

Under Secretary of Education
James Kvaal

FSA Chief Operating Officer
Richard Cordray
ED Negotiated Rulemaking 2021-2022

Final Rules Issued in 2023

- Gainful Employment
- IDR [SAVE Plan]
- Ability to Benefit
- Financial Responsibility
- Administrative Capability
- Certification Procedures

*Effective July 1, 2024 or earlier if ED chooses to early implement*
ED Negotiated Rulemaking 2023-2024

These sessions took place during late 2023 and early 2024:

- Student Loan Debt Relief – Proposed Rules Released
  Proposed Rules expected October:
  - Federal TRIO Programs
  - Accreditation and Related Issues
  - State Authorization
  - Return of Title IV Funds
  - Cash Management
  - Distance Education

As a reminder, according to ED’s master calendar final regulations that are published on or before Nov. 1, 2024 will go into effect July 1, 2025.
FY 2024 Budget and Funding: Where Things Stand

- President Biden on March 23, 2024 signed the FY 2024 budget into law to prevent a government shutdown.

- The law:
  - Allocates $79.1 billion to ED and its programs
    - This is a $201 million decrease (after accounting for earmarks) from the FY 2023 enacted level.
  - Contains $24.6 billion for federal student aid programs, which maintains the maximum Pell Grant award at $7,395 for the 2024-25 award year.
  - Provides level funding for Federal Work Study and the Federal Supplemental Educational Opportunity Grant.
    - The Labor-H Appropriations Subcommittee originally proposed to eliminate these programs in its budget proposal released in July 2023.
President submits budget request to Congress

February/March

Senate and House Budget Committees develop Budget Resolutions

Spring/Summer

President Biden released his FY25 budget request on March 11.

Before Oct. 1

Senate/House Appropriations subcommittees draft and pass Appropriations Bills

Appropriations Completed by Oct. 1

President Signs Appropriations bills into law before Oct. 1
FY 2025 Biden Administration Budget Proposal

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<tr>
<td>Pell Grant</td>
<td>$8,145 Maximum Award</td>
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<td>$100 discretionary increase through appropriations process,</td>
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<td>additional $650 increase in mandatory funding for students attending public and non-profit institutions</td>
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<td>$7,495 Maximum Award</td>
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<td>for students attending proprietary institutions</td>
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<td>FWS</td>
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<td>FSEOG</td>
<td>$910 million</td>
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<tr>
<td>Student Aid Administration</td>
<td>$2.7 billion</td>
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<td>No increase over FY 2024</td>
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NASFAA’s Policy Grant-funded Work

In 2023, NASFAA hit the $4 million dollar mark in grant-funded projects

Recent grant work:

- Assisting our members in FAFSA simplification implementation
- A forthcoming report on means-tested benefits with Higher Learning Advocates
- Funding for NASFAA’s College Cost Transparency Initiative for the next three fiscal years
- Providing technical assistance and community building for Prison Education Programs
NASFAA — along with 10 higher education associations representing college presidents, financial aid offices, enrollment managers, and admissions counselors — launched a task force with the goal of creating a set of principles and standards about what information should be included in institutional aid offers so the resulting documents are clear, meet high standards of transparency, and contain consumer friendly information, while still allowing for institutional customization.
Recent Policy Work

The Numbers Speak for Themselves

Protecting Borrowers & Advancing Equity

Pell for Incarcerated Students

nasfaa.org/policy
• NASFAA first published the State Advocacy Toolkit in August 2020 to provide resources and materials to support state-level advocacy for regions, states, institutions, and individuals interested in becoming more engaged in state-level student aid policy. NASFAA will continue to update the toolkit with new resources.

• The toolkit features the following resources:
  o User Guide that includes advocacy tips, instructions on how to contact your state representatives, and more!
  o Letter and email templates that can be customized with your information before sending to your state lawmakers.
  o Talking points that outline and give examples of the importance of state financial aid programs.
  o Student Advocacy Manual that provides resources for students to support their advocacy efforts.

nasfaa.org/state_advocacy_toolkit
NASFAA Policy Task Forces & Working Groups

Ongoing
• Executive Leadership Collective Thought Force
• Rapid Response Network
• National Conference Program Task Force
• Career Path Awareness
• FAFSA Simplification Implementation
• Under Resourced Schools Scholarship Selection Task Force

Recently Published Reports
• January 2024: Examining Federal Work-Study
• May 2023: Resumption of Loan Repayment
• December 2022: Pell for Incarcerated Students
• August 2022: National Student Aid Profile
• May 2022: Protecting Borrowers & Advancing Equity

Previous
• HEA Reauthorization
• Reimagining Aid Design & Delivery
• Student Indebtedness
• Public Service Loan Forgiveness
• Campus-Based Aid Allocations
• Consumer Information
• Loan Servicing
• R2T4
• FAFSA Working Group
• Innovative Learning Models
• Dynamic Loan Limit Working Group
• One Grant, One Loan
• Graduate-Specific Financial Aid Data
• Consumer Information & Law
• Student Indebtedness
• Tuition- and Debt-Free College
• PPY Implementation
• Graduate/Professional Loan Limits
• Cost of Attendance Working Group
• Campus-Based Aid in One Grant, One Loan
• Accountability in Higher Education
• Examining Competency Based Education
Recent Policy Work
Advocacy Opportunities

VOLUNTEER

Advocacy Pipeline
Policy Task Forces
Get Students Involved!

STAY INFORMED

Read NASFAA’s Today’s News and Policy and Advocacy pages on nasfaa.org

INTERACT WITH CONGRESS

Share your advocacy efforts with NASFAA so we can support and assist you.
Every two years in Congress means new states in the mix!
5 Effective Advocacy Tips

- Keep it local.
- Keep it personal.
- Keep their position in mind.
- Keep it factual.
- Keep in touch.